**Feedback from the Integration Workshop held on**

**Wednesday the 9th of July 2014**

**in the Beach Ballroom**

**Context**

Integration workshops have been a key aspect of communicating with partners for a number of years now. The Development Facilitation Team for the integration of health and social care in Aberdeen has been given a regular half-hour slot at the workshops to engage participants and seek their views.

**Topics for Engagement**

It was decided to engage participants in two activities: -

1. A quiz regarding enablement and people’s awareness thereof.
2. Getting people to complete a draft questionnaire to establish how aware of and comfortable with integration they are. This was also an opportunity to ask the people for feedback on the questionnaire itself and the value of monitoring staff views over time regarding integration.

**Methodology**

*Session 1*

Prior to the engagement session run by the Development Facilitation Team, Sandra Ferguson had given a presentation on the enablement approach. Sandra is the Independent Sector Development Officer for Aberdeen and is leading a local project to promote and embed an enablement philosophy in the independent sector. Enablement is a care philosophy that supports service users to learn new skills, or re-learn skills that they have lost. This approach maximises the individual's long term independence, choice and quality of life.

It was decided to build on the presentation that people had just heard by holding an enablement quiz to establish and challenge people’s perceptions of what enablement can achieve.

The quiz consisted of four multiple-choice questions based on enablement research. People were asked to answer the questions which provided choices to rate how effective an enablement approach was thought to have been. People wrote their answers individually to stickies and posted their answers on flip-charts. The answers were then counted and compared with the correct answer for each question.

*Session 2*

People were given the above-mentioned questionnaire, drafted by the Development Facilitation Team. People were asked to complete it and also give written feedback on the questionnaire itself. A brief discussion session was then held to give people an opportunity to give verbal feedback on the questionnaire and its potential value.

**The Information Gathered**

*Session 1*

**Question 1**

A study was carried out by De Montfort University into how many people left enablement schemes requiring no home care package. Which percentage of people do you think needed no home care package?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **A** | **B** | **C** | **D** |
| **Choices given to participants** | 21-36% | 37-52% | 53-68% | 69-84% |
| **Answers given by participants (numbers)** | 10 | 17 | 24 | 5 |
| **Answers given by participants (percentages)** | 17.8% | 30.4% | 42.9% | 8.9% |

The correct answer as highlighted above was ‘C’ – 42.9% of people gave the correct answer. The results are also represented in the graph below.



**Question 2**

The same study by De Montfort University established how many people who had been through enablement schemes continued to require no home care 2 years after leaving the scheme. Which percentage range of people do you think continues to need no home care package?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **A** | **B** | **C** | **D** |
| **Choices given to participants** | 6-20% | 21-35% | 36-48% | 49-63% |
| **Answers given by participants (numbers)** | 1 | 15 | 28 | 11 |
| **Answers given by participants (percentages)** | 1.8% | 27.3% | 50.9% | 20% |

The correct answer as highlighted above was ‘C’ – 50.9% of people gave the correct answer. The results are also represented in the graph on the next page.



**Question 3**

A 2009 Edinburgh study looked at the reduction in home care requirements in terms of hours following re-ablement. What percentage reduction in hour do you think there was?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **A** | **B** | **C** | **D** |
| **Choices given to participants** | 30% | 40% | 50% | 60% |
| **Answers given by participants (numbers)** | 10 | 19 | 16 | 11 |
| **Answers given by participants (percentages)** | 17.9% | 33.9% | 28.6% | 19.6% |

The correct answer as highlighted above was ‘D’ – 19.6% of people gave the correct answer. The results are also represented in the graph below.



**Question 4**

A pilot enablement scheme ran in Arbroath 3 years ago focussing on services users who required personal care. At the start of the scheme, the 29 service users required a total of 137 hours of personal care. At the end of the scheme, how many hours of personal care do you think were needed by the 29 people?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **A** | **B** | **C** | **D** |
| **Choices given to participants** | 21 hours | 41 hours | 61 hours | 81 hours |
| **Answers given by participants (numbers)** | 6 | 19 | 26 | 4 |
| **Answers given by participants (percentages)** | 10.9% | 34.5% | 47.3% | 7.3% |

The correct answer as highlighted above was ‘A’ – 10.9% of people gave the correct answer. The results are also represented in the graph below.



*Session 2*

The feedback from participants on the staff questionnaire is in the attached file called “Feedback on draft questionnaire”.

To find out the results from the questionnaire completed by 58 workshop participants, please see the attached file “Questionnaire results July 2014”

**What next?**

If you would like to discuss any of the details of this report please contact Lynn or Gordon at the details below: -

Lynn Thomson Gordon Edgar

lthomson3@nhs.net gordon.edgar@nhs.net

Tel.: 555524 Tel.: 555574

The Development Facilitation Team will be at future integration workshops to seek your views and thoughts – we look forward to seeing you then.